

Opening Arrangements of the Service Centre under Inclement Weather Conditions

| | Pre-No. 8 Special Announcement / Tropical Cyclone Warning Signal No. 8 or above / Black Rainstorm Warning is in force or "Extreme Conditions" exist <u>before</u> Service Centre Opening Hours | Pre-No. 8 Special Announcement / Tropical Cyclone Warning Signal No. 8 or above / Black Rainstorm Warning is issued or "Extreme Conditions" exist <u>during</u> Service Centre Opening Hours | Tropical Cyclone Warning Signal No. 8 or above Lowered / "Extreme Conditions" Cease to Exist / Black Rainstorm Warning Cancelled |
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| Pre-No. 8 Special Announcement | Service Centre will be closed | Service Centre will open with limited services | --- |
| Tropical Cyclone Warning Signal No. 8 or above | Service Centre will be closed | | Service Centre will open within 2 hours if the Tropical Cyclone Warning Signal No. 8 or above / Black Rainstorm Warning is lowered or cancelled at or before 5:00 pm, if conditions allow. However, if "Extreme Conditions" exist after the lowering of the signal / cancellation of warning, Service Centre will remain closed until "Extreme Conditions" cease to exist. |
| "Extreme Conditions" Announcement | Service Centre will be closed | | |
| Black Rainstorm Warning | Service Centre will be closed | Service Centre will maintain its services | Service Centre will open within 2 hours if "Extreme Conditions" cease to exist at or before 5:00 pm, if conditions allow. |

Note: In the case where a Super Typhoon or other natural disasters of a substantial scale seriously affects the working public to resume work or bring safety concern for a prolonged period, such as large-scale power outage, extensive fallen windows from high-rises leading to dangerous streetscape, major landslides, extensive flooding, widespread serious obstruction of public transport services, etc., if situation warrants, the Government will decide whether it is necessary to make a territory-wide "Extreme Conditions" announcement.